

# Centricity/iSite Install TIPS

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Items you can check if you are having issues with the iSite image viewer installing.

1. Log into Windows with Administrator access.
2. In Internet Explorer
  - a. Click Tools
  - b. Click Internet Options
  - c. Click Security Tab
  - d. Click Trusted Sites
  - e. Click Sites
  - f. Uncheck "Require server verification (https:) for all sites in this zone"
  - g. Add this website to the zone " \*.inlandimaging.com " (do not include the quotes)
  - h. Click Add
  - i. Click Closed
  - j. Click Default Level
  - k. Make sure Security is set to "LOW"
  - l. Click "OK"
3. "Pop up Blocker in Internet Explorer"
  - a. Needs to be turned Off
    - i. Click Tools
    - ii. Select Pop Blocker
    - iii. Turn Off Pop Blocker.
4. Disable any toolbar Pop Up Blockers (Google, Yahoo, Bing, etc...)
5. If using Internet Explorer 8
  - a. Please add "inlandimaging.com" to the compatibility view settings.
    - i. Click Tools
    - ii. Click Compatibility View Settings
    - iii. In "Add this website:" enter "inlandimaging.com" (ignore quotes)
6. If you have issues with downloading of the new controller from Centricity, click [HERE](#) to download the file directly.
7. For Internet Browser capability information, click [HERE](#).